

# THRU CONCILIATION-MEDIATION, A SALES UTILITY CLERK KEEPS HIS WORK

Good News

National Conciliation and Mediation Board

Regional Branch No. NCR

January 30, 2017

Regional Conciliation and Mediation Board-National Capital Region Director Teresita E. Audea reported the settlement of the SENA/RFA filed by a sales utility clerk of Ace Express.

Edison J. Antonio filed the complaint on December 07, 2016 against Ace Express and Ace Hardware Phils., Inc. alleging the illegal dismissal and non-remittances of SSS, Philhealth and Pag-Ibig.

On December 14, 2016 initial conference; Antonio alleged that he was forced to file a complaint for illegal dismissal because his employer had asked him to resign. He was offered to return to work under the same terms and conditions of his contract. He accepted the offer and will report on December 16, 2016.

Antonio deeply appreciated the assistance given by the Branch in resolving his complaint. He also thanks his employer for allowing him to continue his work with the company.

Audea commended Con-Med Yu for facilitating the settlement of this case.

The SENA is a 30-day mandatory conciliation-mediation which seeks to provide a speedy, impartial, inexpensive, and accessible settlement service for unresolved grievances and

complaint arising from employer-employee relations.

Under the scheme, complaints, also called requests for assistance, are addressed through conciliation-mediation as initial step. If the complaint is not settled within 30 days, the same is referred to the appropriate office of the DOLE.-  
/Renato R. Canutal